



**Greater El Paso
Section**

Amigo Quality

Volume 26 Number 9

Welcome to the June 2006 issue of the Newsletter. Your local provider of information and learning opportunities related to quality professionals.

MEMBERSHIP MEETING

LOCATION: Gerardo's at Quality Inn & Suites (6099 Montana Ave.)

REGISTRATION & SOCIAL HOUR: 6:15 p.m.

DATE: June 21, 2006

SPEAKER: Alfonso Enriquez

TOPIC: Measuring and improving adherence to sequence.

MEETING IS FREE FOR EVERYBODY (MEMBERS OR NON-MEMBERS) AND THE
SPEAKER STARTS AT 6:45 P.M.

If you want to eat, we start our social hour at 6:15 p.m.

DINNER COST: \$10.00

THE CHAIR SPEAKS

HECTOR LUGO

I want to thank David Helms for his presentation about Financial Planning: A Way to Create "Elvis Presley" Money; a very informative topic about E-Commerce, and to Rajesh for making possible such opportunity to know David and hear his particular point of view respect to life.

Again, his PowerPoint presentation is available in our website and ready to be discussed at your convenience. In case you have any problem with some presentation in our website, please contact Jack Vaughn. You can always find some content on our website, as you seek it.

Our next speaker is the well known Alfonso Enriquez, last time was in 2003 with Taguchi and Montgomery. This time he is going to talk about reducing variation; like part of standard work and contribution to lean manufacturing. He's going to discuss the distribution of adherence to sequence, how to measure it, and present a case study where; asking the right questions rather than providing the answers, led to improvement.

Summer is almost upon us, so this issue provides the June opportunities, and closes “membership meetings” for the next two months. However, things don’t come to a stop over the summer. The Leadership Committee continues to meet to keep flowing towards the fall start-up of member activities, and the preparation for Refresher classes starting in August. We’re looking to have our next “membership meeting” in September, with the date announced in the next issue of this Newsletter.

We also use the summer months to do our annual planning... setting next year’s objectives, outlining meeting programs and tutorials, looking at other events, and setting a budget for them all. These planning meetings are open to all members interested in influencing the direction of the Section for the following year. Watch for dates or RSVP to this message to get information on times and locations. The enclosed calendar tentatively plans them for the first and third Saturdays of July and August. These meetings are not an obligation for long-term participation to this committee... just an opportunity to contribute. You’ll get fed and will earn 0.3 Certification RU for attending.

CERTIFICATION CHAIR

JOE LISSBERGER

1. Certification Refresher Classes:

Classes began on August 12, and will continue in September; we are going to stop before the exam date. If you have any questions, contact Hector Lugo by email h7totor@hotmail.com or phone at (915) 298-2436.

Exam date: 03-JUNE-06		Application Date: 07-APRIL-06		
CLASS	Day & Time	Fee	Hours	Location
CQE	Sat 8-12	\$25 each session	4	Room #109 @ ATC
CSSGB	Sat 8-12	\$25 each session	4	Room #109 @ ATC
No classes are planned for the following: CSSBB, CSQE, CRE, CCT, CMI, and CQIA. Please advise us if you have a group interested in a class and we will work to make it happen				
Discounts are available for companies sending 5 or more people, and we often move the class to your location				

The following are some sample fill in the blank questions:

(The beginning of this list starts from our February 2005 newsletter)

81. "This model shows that there is a basic level of quality that customers assume the product will have: _____."
82. "_____ His theory of motivation is known as hygiene factor."
83. "He coined the phrase "moments of truth: _____."
84. "The current condition. This data is useful in setting improvement targets: _____."
85. "Without adequate process capability this may lead to chaos: _____."

If you want to know the answers, go to the bottom of this document!!!

2. Call for help: Exam Proctoring, Science Fair Judges, and other events requiring helpers:

Contact Joe Lissberger jlissber@elp.rr.com or (915) 831-2892.

3. Special Interest Group Meetings and contact information:

Its purpose is to promote a system of education and training in principles, concepts and practice to enhance the skills and competence of quality professionals for the advancement of continuous improvements in our community.

If you're interested in provide insight into any particular methodology, contact Alfonso Enriquez AEnriquez@lear.com or (915) 787-6077.

PARTNERS IN EDUCATION

JOE LISSBERGER

The following students were chosen as the outstanding Boys and Girls for their respective schools:

- Terrace Hills Middle School: Holly Frensley (girl) and Timothy Kim (boy)
- Canyon Hills Middle School: Hanna Williams (girl) and Christian Valencia-Vasquez (boy)
- Nolan Richardson Middle School: Shaqual Moore (girl) and Brandon Yocom (boy)

Each of these students was presented with a Palm Z, for their efforts, from the Greater El Paso Section 1401. They should be congratulated for this effort to be chosen as outstanding in their schools.

AUTOMOTIVE SECTION

HECTOR LUGO

Again, I want to thank all participants in this article and the following is just a brief consensus from all of them: "Not so many years ago, GM controlled 50% of the American car market, yet today its market share is less than 24%."

It's misleading because it makes one think GM sells only half as many cars and trucks today as it did in 1962. But that's incorrect and it also ignores a more important statistic: The automobile market in America has more than doubled in volume in those 44 years.

People are amazed to learn that GM sold 4.2 million vehicles in 1962, the year it broke the 50% market share milestone and 4.51 million vehicles in 2005. Yes, it's true: GM is selling just as many vehicles today as it was at its peak, though its American workforce has shrunk by more than two-thirds since then.

Today, the first person on the block with the 73-in. plasma high-definition TV has status, at least for a while. But the new car, which looks just like the one the family down the street purchased four years ago, has become so commonplace that "new car" means little. Only the highest-priced and most exciting vehicles can turn the heads of any neighbors out mowing.

You remember seeing your first Corvette. Throw a rock in any direction downtown today and you can break the windshield of one. A few exceptions exist -- the rise of sport utility vehicles immediately comes to mind -- but they, too, became so commonplace (and gasoline so expensive) that their era has probably also passed.

See you at the meeting!!!

RE-CERTIFYING AND ASQ CERTIFICATIONS

STEVEN SCHAFFER

Out of a total of 10 members whose [certifications expired December 2005](#), 3 will lose their certifications if they do not re-certify by the end of June 2006, 0 members re-certification are being processed and 7 members completed their re-certifications.

Out of a total of 6 members whose certifications [will expire June 2006](#), 6 will lose their certifications if they do not re-certify by the end of December 2006, 0 members re-certifications are being processed and 0 members completed their re-certifications.

Some members are already re-certifying early! As long as you have enough points to re-certify early, you can. Your Certifications will be extended 3 years beyond the certification expiration date you currently have. So you don't lose anything by re-certifying early. Out of a total of 7 members whose certifications will expire December 2006, 6 will lose their certifications if they do not re-certify by the end of June 2007, 0 members re-certifications are being processed and 1 members completed their re-certifications.

If anyone has questions on how to re-certify to extend their ASQ Certifications and/or how to synchronize them, if they have more than one, please let me know. Re-certifying by exam now costs more money, since the prices went up January 2005 and is a lot more difficult than re-certifying. You can reach me, the Re-Certification Chair, at 915-612-7392 during working hours and at 915-584-0033 after hours. Both numbers have answering machines and if I don't answer, I will call you as soon as I can. You can also reach me via the Internet at **my new e-mail address** spikequate@sbcglobal.net. I am ready to help with any questions you might have about Re-Certifying or about any ASQ Certifications you might have. Call me. The Re-Certification Journal is at the following link <http://www.asq.org/certification/recertification/rucredits/index.html> .

NEW CERTIFIED QUALITY ENGINEER BODY OF KNOWLEDGE

This letter is to notify section officers of a change to the Certified Quality Engineer Body of Knowledge (BOK). [Click here](#) to view the new BOK. The Certified Quality Engineer Exam Committee has prepared a comparison between the old BOK and the new 2006 BOK. [View the comparison here.](#)

An announcement in your section newsletter or monthly section meetings may aid in spreading the word.

The first administration of the new BOK will be **December 2, 2006**. Individuals who have either registered to take the December 2 exam or have taken the exam within the last two years will be mailed a copy of the new BOK along with a breakdown of the changes.

All 14 ASQ certification exams will be administered at the [World Conference on Quality and Improvement](#) in Milwaukee, WI, April 30, 2006, from 10:00 a.m. to 3:00 p.m.

There will be on-site registration on Saturday, April 29, from 2:00 p.m. - 6:00 p.m. at the Midwest Airlines Center. There will be no on-site registration for the Certified Six Sigma Black Belt exam because of the need to verify affidavits. [Learn more...](#)

To Win the Race – “Quality Drives Lean”

ASQ’s Southeast Quality Conference JOINS with IIE’s Lean Conference To Deliver One Powerful Combined Conference

It simply makes sense to have these two outstanding conferences join efforts to bring you the latest in solutions that work.

It feels like you are in a race every day to continually improve, lean the processes, outpace the competition, swerve past the slow pokes and then, right before you reach what looks like the “finish line”, another race starts!

Well, this conference is going to help you manage and maneuver whatever is "now" and whatever is "next".

You'll be able to:

- Benchmark Tools and Techniques That Work
- Accelerate Your Initiative
- Learn New Tools to Improve Quality
- Network with Quality & Lean Leaders
- Meet Top Notch Vendors Whose Tools and Methods Match Your Needs

Crowne Plaza Ravinia -- Atlanta, Georgia

October 29, Pre-Conference Sessions

Conference Sessions and Exposition
October 30 & 31, 2006

November 1 & 2, Post-Conference “Value Stream Mapping” and "Kaizen"

Transportation via MARTA is close by with shuttle to the hotel and shopping just across the street.

BE THE FIRST TO KNOW

Here is your chance to go to the front of the line. [Click here](#) and sign up to be the first to get the details. By doing this, you will be notified as soon as the registration page is finalized, allowing you to sign up for tours that usually sell out fast and pre- or post-conferences that fill up quickly. Just include your name and e-mail address in the e-mail body.

IF YOU WISH TO PRESENT IN ANY OF THE FOLLOWING TRACKS

If you would like to be considered to present in any of the following tracks,

please go to this proposal submission [link](#) and complete the section by **May 1, 2006**.

Education Tracks for the Conference:

Aviation	Manufacturing
Communications	Methodologies & Case Studies
Corporate Culture	Quality Engineer
Defense	Quality Management
Healthcare	Quality Systems
Lean Enterprise & the Integrated Supply Chain	Service
Lean Services	Six Sigma
Lean Tools	Software

To see the website and related links, please go to <http://www.iieleanasq.org/> now.

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Our Section is on-line! Make a suggestion – win a FREE meal! <http://asq1401.org>

As you can see, volunteers are always needed in our section; therefore, an invitation to all members to participate in your Section ASQ1401 is extended. Remember, to be involved you just get in contact with somebody in the above list and we explain to you how good is to sharing stories of you own experience with other members.

Answers for the fill in the blank questions:

- 81. Kano**
- 82. Herzberg**
- 83. Carlson**
- 84. Baseline**
- 85. Empowerment**