



Greater El Paso
Section

Amigo
Quality
Volume 30 Number 12

Welcome to the September 2010 issue of the Newsletter! Your local provider of information and learning opportunities related to quality professionals.

MEMBERSHIP MEETING

LOCATION:

Furr's Family Buffet - 11925 Gateway Blvd W, El Paso, TX (915) 633-6107
[Map to Furr's Family Buffet](#) (near Zaragoza)

SCHEDULED HOUR: Begins at 6:30 pm

DATE: Wednesday, September 15, 2010

SPEAKER:

Leadership Committee

TOPIC:

Leadership Committee Kickoff Meeting

MEETING IS FREE FOR EVERYBODY (MEMBERS) AND THE DISCUSSION STARTS
AT 7:00 pm.

THE CHAIR SPEAKS **JOE LISSBERGER**

This month starts a new year of meetings of the section where we hope to cover subjects that the Leadership Committee (LC) thought would be of interest to you as members of the section. We are going to start the year by discussing what we covered during the training sessions that the LC had during the summer. We were very lucky to have had the Regional Director, Belinda Chavez at our August meeting. She covered many things that we were unaware of and some things that we were lacking here in our section. The leadership Council will try to present these things at the membership meeting on the 15th of Sept. Some things that were covered were for the operations of the section and they will be covered in the newsletters in the coming months. I hope to see many of you at our meeting on the 15th so that we can keep you all informed as to what

we have planned for the section and what is going to happen within ASQ as well as the local section over the coming year. I look forward to seeing all of you on Wed. the 15th.

AUTOMOTIVE SECTION
HECTOR LUGO

Well, the new **GMC** CEO Daniel Akerson, in his second day on the job, said in the Labor Day greeting to GM's 80,000 employees in the United States and Canada that he recently had a get-acquainted meeting with UAW President Bob King and the head of the union's GM department, Vice President Joe Ashton.

After the meeting at the UAW's headquarters in Detroit, Akerson said the leaders concluded that, "while we will not always see eye to eye on everything, GM will succeed to the extent that management and labor work together."

I have often heard the term "We will only be successful if we work together" Unfortunately, that phrase can have a variety of meanings. In some cases, it actually meant the Company and the Union really working together to further the long-term interests of both the Company and the Membership -- working together to make a bigger pie instead of arguing over who gets a bigger and bigger slice of a shrinking pie. In other cases "working together" meant that the Company had better do what the Union wanted, otherwise there would be hard to pay.

See you at the meeting!

EDUCATION SECTION
KIM PRIES

I am currently creating an Engineering program for Ysleta Independent School District (YISD) in general, and Del Valle High School in particular. The program covers all grades from 9 to 12 and falls under the district Career and Technology Education (CTE) program. We are building this program out of whole cloth rather than paying for support from outside organizations.

We already know that ASQ refers to Bloom's cognitive taxonomy, but gives short shrift to his equally important affective taxonomy—not to mention the three competing psychomotor taxonomies. When I spoke at the Internal Reliability Symposium in

Reno in June, I tied the Six Sigma Define-Measure-Analyze-Improve-Control (DMAIC) similarly to the talk I gave to the section. Some parts were a bit of a stretch, but I think there was enough there to provide food for thought.

In the Education business, we also talk about formative assessment and summative evaluations, concepts that I think are worth introducing in the corporate world explicitly. Formative assessments are on-going activities (quizzes, oral questions, short tests) that give us an idea of how we are doing; in short, are the students learning anything? A summative evaluation is similar to a final examination, wherein we ask students to put it all together from their learning for the last long period (quarter, semester).

Another good idea is that of the rubric, which clearly explains the requirements for different levels of accomplishment (e.g., grades). The rubric makes it obvious what it takes to meet requirements at various levels and provides guidance to the student. We could use the rubric format for employee evaluations.

Think about it!

MANAGEMENT SYSTEMS

ALFONSO ENRIQUEZ

One rubric of High School chemistry requires the students to know the concept of rounding numbers. A textbook (1) states the following rule: The answer to an addition or subtraction calculation should be rounded to the same number of decimal places (not digits) as the measurement with the least number of decimal places.

When auditing a process, an auditor needs to decide if a reading of some parameter is out of specification or not. Auditors have to decide whether or not to write an NC based on the result. The decision is difficult when the reading is close to the specification limit.

Should an auditor write an NC if the Temperature was at 299.4 F, in a process with a specification of 325 +/- 25 F?

Using the rule from the chemistry book we round 299.4 to 299 and state that the process is out of specification. If the reading is 299.5 we round it to 300, and state that the process is within specification.

RE-CERTIFYING AND ASQ CERTIFICATIONS

STEVEN SCHAFER

Out of a total of 12 member(s) whose certifications expired June 2010, 10 will lose their certifications if they do not re-certify by

the end of December 2010, 0 member(s) re-certifications are being processed and 2 member(s) completed their re-certifications.

Out of a total of 9 member(s) whose certifications will expire December 2010, 9 will lose their certifications if they do not re-certify by the end of June 2011, 0 member(s) re-certifications are being processed and 0 member(s) completed their re-certifications.

Members can re-certify early! As long as you have enough points to re-certify early, you can. Your Certifications will be extended 3 years beyond the certification expiration date you currently have for your certification, so you don't lose anything by re-certifying early. Out of a total of 10 member(s) whose certifications will expire June 2011, 10 will lose their certifications if they do not re-certify by the end of December 2011, 0 member(s) re-certifications are being processed and 0 member(s) completed their re-certifications.

If anyone has questions on how to re-certify to extend their ASQ Certifications and/or how to synchronize them if they have more than one, please let me know. Re-certifying by exam now costs more money, since the prices went up January 2005 and is a lot more difficult than re-certifying. You can reach me, the Re-Certification Chair, at 915-584-0033. Please leave a message on the answering machine if no one answers and I will call back you as soon as I can. You can also reach me via the Internet at spikequate@sbcglobal.net. I am ready to help with any questions you might have about Re-Certifying or about any ASQ Certifications you might have, call me. The Re-Certification Journal is at the following link and will guide you in the re-certification process

<http://www.asq.org/certification/recertification/rucredits/index.html>

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Potential meeting and dinner schedule

Year	Month	Date	Day	Topic - Speaker	Location
2010	Oct	16	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2010	Oct	20	Wed	Quality in Medical Field - Hospital Quality	Furrs*
2010	Nov	13	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2010	Nov	17	Wed	Quality in Education - (Natalicio)	Furrs*
2010	Dec	11	Sat	Leadership Committee Planning	Holiday Inn Airport**

Year	Month	Date	Day	Topic - Speaker	Location
				Section	
2010	Dec	15	Wed	Holiday celebration	Furrs*
2011	Jan	8	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Jan	12	Wed	Don't be fooled by summarized data - Rudy	Furrs*
2011	Feb	12	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Feb	16	Wed	Panel Discussion - Quality/Production Managers (6 month validation of Officers)	Furrs*
2011	Mar	5	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Mar	18-19	Fri/Sat	2 day workshop w Doug Montgomery and Rudy	UTEP****
2011	Apr	16	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Apr	20	Wed	Sun Country Science Fair*** -	Furrs*
2011	May	14	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	May	18	Wed	Reliability - Kim Pries	Furrs*
2011	Jun	11	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Jun	15	Wed	Review of the year	Furrs*
2011	Jul	16	Sat	LC Meeting	Furrs*
2011	Aug	13	Sat	LC Meeting	Furrs*
2011	Sep	17	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Sep	21	Wed	Nomination of Officers	Furrs*
2011	Oct	15	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Oct	19	Wed	Election of Officers for Jan 2012 - Dec 2012	Furrs*
2011	Nov	12	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Nov	16	Wed	Quality at Ft Bliss -	Furrs*
2011	Dec	10	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Dec	14	Wed	Holiday celebration	Furrs*

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2010-2011 OFFICERS and COMMITTEE CHAIRS

Chair / Membership: Joe Lissberger

Home Phone: (915) 821-3767

Fax: (915) 822-1869

e-mail: jlissber@elp.rr.com

Vice Chair / Recertification: Steven Schafer

Home Phone: (915) 584-0033

e-mail: spikeguate@sbcglobal.net

Treasurer / Refresher Classes Instructor: Hector Lugo

Phone: (915) 208-2502

Home Phone: (915) 581-8091

e-mail: h7tetor@hotmail.com

Co-Secretary / Senior Consultant: Rudy Kittlitz, Jr.

e-mail: rgke300@hughes.net

Co-Secretary / Certification/Examining: Brenda McBride

Work Phone: (915) 544-5422 x118

e-mail: bmcbride@bloodsystems.org

Nominations Chair: Miguel G. Vargas-Cortes

Phone (915) 875-1992

e-mail: miguel.vargascortes@gmail.com

Auditing / Rajesh Tahiliani: Rajesh Tahiliani

Work Phone: (915) 747-7752

Fax: (915) 747-5126

e-mail: RTahiliani@utep.edu

Education / Workshop: Alfonso Enriquez

Work Phone (915) 231-4571

e-mail: alfonso.enriquez@att.net

Education / Workshop Ass't Chair: Octavio Cervantes

e-mail: cervante@spectrumcontrol.com

2010-2011 OFFICERS and COMMITTEE CHAIRS

Internet Liaison: Jack Vaughn

Work Phone: (915) 747-7750

Fax: (214) 240-1072

e-mail: jvaughn@utep.edu

Newsletter: Kim Pries

Home: (915) 525-1724

e-mail: jpries1@elp.rr.com

Publicity Chair: Fernando Urbina

Work 845-7700-6809

Fax 845-7786

e-mail furbina@sewsus.com

Plans, Conferences, Programs: Rebeca Diaz

e-mail : rdiaz@enturia.com

Our Section is on-line! Make a suggestion – win a FREE meal! <http://asq1401.org>