



Welcome to the December 2011 issue of the Newsletter! Your local provider of information and learning opportunities related to quality professionals.

Membership Meeting

LOCATION:

Luby's Cafeteria Mesa at Sun Bowl

SCHEDULED TIME: 6:30 pm – 8:00 pm Speaker begins at 7:00 pm

DATE: Thursday, December 15, 2011

Speaker: Hut Brown Middle School Orchestra

Topic: Musical Performance by the students of Brown Middle School

MEETING IS FREE FOR MEMBERS AND NON-MEMBERS ALIKE

THE CHAIR SPEAKS

OCTAVIO CERVANTES

With year 2011 coming to its end, I would like to take this opportunity to thank all those that have worked and participated on the activities, meetings, and presentations that were organized and performed in ASQ Section 1401. Everyone involved has contributed in some way to the growth and continued progress not only of our local section Greater El Paso, but also to the national ASQ organization we belong to.

My very sincere recognition goes to the members that chose to register under our local section and participate in our monthly meetings. My thanks are also extended to our local students that continue their learning process and participation in the monthly meetings. My recognition is extended to the members that continue studying and preparing for certification exams and making this a continuing learning process. Also, my appreciation and recognition to the refresher class instructors and conference speakers for the expertise and knowledge they provide and share with us. And finally, many thanks to the officers that make possible that plans become a reality to keep running our organization year after year.

I hope you enjoy Christmas Eve with family and friends and strongly wish that 2012 brings lots of happiness, prosperity, and good health to all.

AUTOMOTIVE SECTION HECTOR LUGO

Thank you all the members who with their feedback make possible this column. According to Keitaro Yamamoto, a Honda spokesman, the company widened its biggest recall to fix flaws related to airbags in models including the Civic and Accord produced as long as a decade ago.

More than 90 percent of the affected vehicles are in the United States. "Affected driver's airbag inflators may deploy with too much pressure, which can cause the inflator casing to rupture and could result in injury or fatality," the company said in a statement.

EDUCATION SECTION KIM PRIES

Before we discuss some of the "exotic" control charts, let's consider any interesting phenomenon—a byproduct of the technology revolution. I have found in the classroom that many students cannot do multiplication in their head. They think I am showing off when I do a somewhat complex multiplication or an estimate involving " π " without a calculator. In essence, they do not know the multiplication tables.

It appears that this situation is the result of a) rote memory acquiring a bad reputation and b) the advent of cheap calculators. After all, why have a student memorize something if they can make the calculation on a device? Unfortunately, this approach leads to an almost complete dependence on the device the "answer." Because they cannot estimate, they cannot tell if the answer generated by the calculator is within the realms of reason. I had one student tell me we need have no concern with significant digits because his calculator could show him 8 or 9 digits in the "answer." Of course, we in the quality profession know that most measurement systems have trouble getting to four significant digits!

I have no ready solution to this quandary other than to suggest that they be required to learn "brain" calculations in the earlier grades. Remember that Steve Callahan was able to calculate his position in the Atlantic Ocean while adrift for 76 days by using three pencils and a paper protractor on a map!!!!

You never know...

MANAGEMENT SYSTEMS

ALFONSO ENRIQUEZ

The end of the year is a good time to review the vision, mission and the quality policy of an organization.

ISO 9001: 2008 clause 5.1.b requires the organization to establish a Quality policy.

Wenger (1) states: "Everyone needs to hear the organization's vision, mission and goals and hear about repeatedly... everyone from top to bottom should feel that they own an important piece of the process..."

Clause 5.3.d requires that the quality policy is communicated and understood by the organization.

Senge(2) recommends: "The content of a true shared vision cannot be dictated, it can only emerge from a coherent process of reflection and conversation"

Let's have an end of the year reflection and conversation about the quality policy in our organizations.

1. Wenger, Larry. Creating a culture of accountability. Source: <http://EzineArticles.com>
2. Senge, Peter et al. "The Fifth discipline Field book, currency Doubleday, 1994

RE-CERTIFYING AND ASQ CERTIFICATIONS

STEVEN SCHAFER

Out of a total of 7 member(s) whose certifications expired June 2011, 3 will lose their certifications if they do not re-certify by the end of December 2011, 2 member(s) re-certifications are being processed and 2 member(s) completed their re-certifications.

Out of a total of 8 member(s) whose certifications will expire December 2011, 6 will lose their certifications if they do not re-certify by the end of June 2012, 1 member re-certifications is being processed and 1 member completed their re-certification.

Members can re-certify early! As long as you have enough points to re-certify early, you can. Your Certifications will be extended 3 years beyond the certification expiration date you currently have for your certification, so you don't lose anything by re-certifying early. Out of a total of 8 member(s) whose certifications will expire June 2012, 8 will lose their certifications if they do not re-certify by the end of December 2012, 0 member(s) re-certifications are being processed and 0 member(s) completed their re-certifications.

If anyone has questions on how to re-certify to extend their ASQ Certifications and/or how to synchronize them if they have more than one, please let me know. Re-certifying by exam costs more and is a lot more difficult than re-certifying through the accumulation of RU points. You can reach me, the Re-Certification Chair, at 915-241-4780. Please leave a message on the answering machine if no one answers and I will call back you as soon as I can. You can also reach me via the Internet at spikeguate@sbcglobal.net. I am ready to help with any questions you might have about Re-Certifying or about any ASQ Certifications you might have, call me. The Re-Certification Journal is at the following link and will guide you in the re-certification process

<http://www.asq.org/certification/recertification/rucredits/index.html>

Potential meeting and dinner schedule

Year	Month	Date	Day	Topic - Speaker	Location
2011	Dec	10	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2011	Dec	15	Thur	Holiday celebration - Brown Middle	Lubys*
2012	Jan	14	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	Jan	19	Thur	TBD	Lubys*
2012	Feb	11	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	Feb	16	Thur	Military Construction Quality Assurance at Ft Bliss	Lubys*
2012	Mar	10	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	Mar	15	Thur	Kevin Wall - QA at Carefusion	Lubys*
2012	Apr	14	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	Apr	19	Thur	TBD	Lubys*
2012	May	12	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	May	17	Thur	TBD	Lubys*
2012	Jun	16	Sat	Leadership Committee Planning Section	Holiday Inn Airport**
2012	Jun	21	Thur	TBD	Lubys*

* Luby's Cafeteria Mesa at s\Sun\Bowl/Mesita

** Cactus Rose Café – Holiday Inn Airport – Leadership Committee meetings 9:00 am – 12 Noon – Open to all section members

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2011-2012 OFFICERS and COMMITTEE CHAIRS

Assistant Newsletter Chairman: Jack Vaughn
See Above

Our Section is on-line! Make a suggestion – win a FREE meal! <http://asq1401.org>